

Minimise risk and maximise effectiveness

Core Courses

Absolutely's portfolio of dynamic course content is extending every day to meet the evolving training needs of workforces across an increasingly wide spectrum of businesses. Here's an overview of some of the courses we offer to businesses today.



ACTS

When the government acts, you must follow. We offer courses that help businesses comply with changes driven by the Data Protection and Consumer Credit Acts. Working as introductory or refresher material, we ensure your compulsory compliance needs are met.

BANKING CODE

The Banking Code provides customers with better service and our courses help staff make it work. The Standard Banking Code solution is our bestseller, but our Banking Code for Building Societies and Business Banking Code deal with specific needs.

FINANCIAL CRIME

Businesses must employ robust processes to help staff identify and prevent financial crime. Our BBA supported Anti-Money Laundering courses help businesses in multiple sectors to deal with the threat. Businesses grappling with the growing problem of Fraud and ID Fraud will also find protection.

INSURANCE

The FSA's general insurance regulation has spread the regulatory net. Any business that sells insurance is now regulated. Our Insurance Conduct of Business courses offer basic, foundation and advanced support for all vendors. We back these up with our Insurance Product and Introduction to Insurance training programmes.

MORTGAGE

The mortgage industry, from lenders to Independent Financial Advisers, is under great regulatory scrutiny. Our Mortgage Conduct of Business courses, backed by the Council of Mortgage Lenders, help both lenders and intermediaries. In addition to this our CeMAP

course, run in association with the *ifs*, helps maintain the competence of the 80 per cent of mortgage advisors who opt for CeMAP. We also offer Mortgage Product and Introduction to Mortgages training.

RISK

Modern businesses are obliged to ensure that they take reasonable steps to educate their employees about possible risk. Our risk management course provides an overview of the key threats facing organisations and helps ensure that risk management and risk awareness are a key part of the organisations culture.

TREATING CUSTOMERS FAIRLY

Today's regulatory regimes don't just make laws; they want to inspire new thinking. Treating Customers Fairly is a key regulatory component open to interpretation. We provide a basic overview and a framework for helping build and develop internal best practice.

TRAINING FOR FSA COMPETENCY

The FSA requires staff in regulated firms to demonstrate competence in both their job roles and in the regulator's rules and requirements. We provide T&C training for Senior Management Arrangements, Systems and Controls, (SYSC), Approved Persons, Complaints Handling and training on the code of Market Conduct.

GET IN TOUCH

Give us a call on **0845 130 5140** to find out how our readily available courses can tackle your business problems.

